



PRESS RELEASE

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For immediate release

City of Long Beach Launches New Saturday Hotline to Crack Down on Unpermitted Construction

In an effort to ensure the health and well-being of residents, and preserve the value and livability of Long Beach neighborhoods, the City has implemented a new Saturday hotline to address concerns about potential unpermitted construction.

“Long Beach is committed to promoting and maintaining a safe, quality living and working environment,” said Mayor Robert Garcia. “Providing fair, consistent and effective public services improves quality of life and enhances every part of our community.”

The unpermitted construction hotline is open to the public each Saturday from 7:00 am to 5:00 pm. Anonymous complaints regarding potential unpermitted construction may be reported by calling 562.570.0000. All reports will be investigated and will be subject to a site visit by a Code Enforcement Inspector.

The Saturday hotline will be used to enhance the City’s regular Code Enforcement services, which are available Monday through Friday from 7:30 am to 4:30 pm. Anonymous referrals about possible unpermitted, unsafe, unhealthy, or unsightly conditions in homes and neighborhoods may also be reported after business hours at 562.570.CODE (2633) or www.lbcode.org.

In cases of verified unpermitted construction, the City will issue a Stop Work Order to the responsible party, halting all further building activity. The Stop Work Order will remain in effect until the City has determined that the property is in compliance, and all applicable permits have been issued. Failure to comply with the notice in a timely manner will result in administrative citation fines, and possible case referral to the City Prosecutor’s Office.

Most major construction projects, including alterations and repairs, require a permit of some type to ensure the safety and health of property occupants and neighbors. Projects that typically do not require a permit include fence additions, interior painting, and repairs of existing plumbing leaks and faucets.

The Code Enforcement Division supports the safety and quality of life for Long Beach neighborhoods, commercial corridors, and industrial areas. Code Enforcement responds to complaints of violations of the Long Beach Municipal Code, including substandard buildings, property maintenance, inoperative vehicles, weed abatement, and land use violations.

The City encourages a preliminary consultation prior to beginning any project, and has designated staff available to discuss the various technical aspects associated with each individual project. To schedule an appointment with City staff, please call 562.570.6194 or visit the Permit Center at City Hall, 333 W. Ocean Blvd., 4th Floor.

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